

Healthcare *Insights*

an interactive resource from HOMELINK



CLINICAL REVIEW PROCESS

A CONTINUUM OF CARES



CLINICAL REVIEW PROCESS - A CONTINUUM OF CARES

HOMELINK strives to provide the most appropriate care in the most efficient manner. To do this, we have developed this clinical review process so that we may proactively review patients' needs beginning at intake and moving through the continuum of their cares. Over the lifetime of cares, patients may move up or down on the scale based upon

their unique service/health needs. HOMELINK believes that by prioritizing case reviews based upon acuity levels, we can more effectively serve the patient and all stakeholders involved with the care of each individual.

20+

*licensed nursing
professionals*



GATE KEEPER

The entry point for referrals into clinical review will begin with the “Gate Keeper.” This role will start the clinical assessment process upon receiving the referral from Intake. The individual(s) in this role will be able to review and assess new referrals with clinical expertise in order to appropriately begin the acuity scale assignment process.

CLINICAL REVIEW NURSE

The clinical review nurse will “own” this case throughout the duration of services. To ensure that the patient is receiving the most appropriate cares in the most cost effective manner, the clinical review nurse will complete “touch points” through the entire care/service process. These touch points will be determined by the patient’s acuity level and will/may vary as the patient needs increase/decrease depending upon health status and clinical reviews.



25+ UNIQUE TOUCHPOINTS

HOMELINK made recommendations to a client in care of nine catastrophic cases, which resulted in

\$533,729

in reduced spending.

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Experience the difference yourself by calling HOMELINK at 800.482.1993.
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HOMELINK

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